

P SOFTHOUSE Co., Ltd. (2017.05.30)

Introduction

PSOFT Network License Manager (referred to as "The Software" from now on) is the license management tool for PSOFT's network license products.

The Software can be used as a license server by installing it on a PC on your local network.

Unlike stand-alone licenses which need to be authorized on each PC, network licenses can be used with flexibility by acquiring them from the license server through the network.

Benefits of the Network License

- Simplifies system management by making it possible to acquire licenses from the server instead of storing them locally.
- Makes it possible to concentrate license management to the server.
- Makes it possible to use PSOFT network license products on any PC connected to the same local network as the license server.
- · Allows rigorous license management by monitoring the status of the licenses in use.
- · Allows adding new licenses as required.

Network License Configuration



The network license system is configured with the license server PC at its center. The license server PC manages all the licenses using The Software. The PCs using network license software (client PCs) send authentication requests to the server PC which are confirmed if usable licenses are available.

Table of Contents

1. License Server Selection
1-1. Operating Environment1
2. Installation, Starting and Stopping the Server
2-1. Starting the Server2
2-2. Stopping the Server
3. Configuration Window
3-1. Licenses Tab
3-2. Configuration Tab4
4. User Registration / Product Serial ID Registration5
4-1. User Registration
4-2. Product Serial ID Registration
5. Adding Licenses to the Server7
5-1 Add a License by Entering the Product Serial ID
5 1. Add a Election by Entering the Froduct Schar 19 minimum minimum /
5-2. Register Multiple Licenses With a Registration File
 5-2. Register Multiple Licenses With a Registration File
5-2. Register Multiple Licenses With a Registration File
 5-2. Register Multiple Licenses With a Registration File
5 1. Add d Electice Sy Entering the Froduct Schuriz File 5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses
5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses 15 7. Releasing / Resetting a License 19
5-1. Add a Eldeline by Eldeling the Froduct Sector ED final ED
5-1. Audic Licenses by Entering the Froduce Sector 12 minutes of the formation of the formatio
5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses 15 7. Releasing / Resetting a License 19 7-1. Releasing a License 19 7-2. Resetting a License 19 8. Returning a License 20
5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses 15 7. Releasing / Resetting a License 19 7-1. Releasing a License 19 7-2. Resetting a License 19 8. Returning a License 20 8-1. Returning Online 20
5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses 15 7. Releasing / Resetting a License 19 7-1. Releasing a License 19 7-2. Resetting a License 19 8. Returning a License 20 8-1. Returning Online 20 8-2. Returning Offline 22
5-2. Register Multiple Licenses With a Registration File 8 6. Authorizing Licenses 11 6-1. Online Authentication 11 6-2. Offline Authentication / Authorization by Entering the License Key 12 6-3. Offline Authentication / Batch Authorization of Multiple Licenses 15 7. Releasing / Resetting a License 19 7-1. Releasing a License 19 7-2. Resetting a License 19 8. Returning a License 20 8-1. Returning Online 20 8-2. Returning Offline 22 9. Troubleshooting 25

1. License Server Selection

The first thing that must be done is the selection of the PC to be used as the license server. The license server typically operates for extended periods of time, but if it were to break down suddenly while operating, it may take some time to restore it (***1**). Therefore, great care should be taken to select a license server PC that is rigorously maintained.

After selecting the computer to be used as the license server, please install The Software.

***1:** You should also take care when selecting the network adapter used by the license server PC because licenses are tied to the network adapter (NIC ID) of the server. If the server PC fails but its network adapter can be moved, it is possible to restore the license server by transferring the network adapter to another computer which will become the new license server.

1-1. Operating Environment

OS: Windows 7 / 8 / 8.1 / 10 / Server 2008 R2 / Server 2012 R2

Hardware: Computer that complies with the recommended hardware requirements of the OS.

- * Network adapter required.
- * Runs in 32-bit mode on 64-bit OS.

2. Installation, Starting and Stopping the Server

Execute the setup file and complete the installation of The Software by following the instructions on the screen. (*2)

A shortcut icon is created on the desktop after the installation.

*2: The user must have administrative rights on the server PC to perform the installation.

What to do if an old version is already installed. Please uninstall the old version before installing the new one. * The registered license information will not be lost.

Caution

The acquisition of licenses may fail if the load on the license server is too heavy. Make sure the server computer is in a stable operating condition.

2-1. Starting the Server

The license server is started automatically as a Windows service when the OS starts up.

* After installation, restart the OS or start the license server from the Configuration window.

2-2. Stopping the Server

You can stop the license server from the Configuration window.

3. Configuration Window

Double-click the PSOFT Network License Manager icon on the desktop to open the Configuration window.



3-1. Licenses Tab

Use this tab to add, authorize, reset licenses, etc.

	Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Coo
1	Pencil+	3ds Max	PCNX00W-XXXXXX-XXXXXX-XXXXXX		Available				
2	Pencil+ 3	3ds Max	PCN300W-XXXXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXX		Available				
3	Pencil+ 4	3ds Max	PCN400W-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		Available				
4	Pencil+ 4	3ds Max	PCN400W-XXXXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXX		Un-Authorized				
4									

- ① ON / OFF button: Starts / stops the server.
- ② Server status: Displays the current status of the server.
- ③ Licenses overview: Displays an overview of the licenses and their statuses.

Status Value	State
Reserved	License cannot be used (already in use).
Available	License can be used.
Un-Authorized	License was not authorized yet.

- (4) Add button: Adds a license. (Opens a dialog window.)
- **5 Delete button:** Deletes a license. (Opens a dialog window.)
- 6 **Reset button:** Resets a license. (Opens a dialog window.)
- ⑦ Authorize button: Authorizes a license. (Opens a dialog window.)
- (8) Return button: Returns a license. (Opens a dialog window.)

3-2. Configuration Tab

Use this tab to configure the license server.

	PSOFT Network License Manager (administrator)	$\Theta \odot \odot$
Licenses Configuration		Ver. 2.XX
License Server Con	.168.1.158	
	e0-cd-4e-97-72-0f [Realtek PCIe GBE Family Controller]	
3 Port No.	4310	
4 Password		
*When you will use	e global IP address, please set a password.	
		5 Apply
	Server status	
	Kunning	

- ① **IP:** Shows the IP address of the network adapter selected in ②.
- ② **NIC ID:** List of the network adapter IDs used to fix licenses.
- ③ Port No.: Shows the port number used for communication. You can edit the value to set a new port number.
- Allows setting the password requested when authenticating a client. It is usually not required when operating over a local network. If you wish the server to request a password when a client connects to it, you can define that password here (up to 16 characters long).
- **5 Apply button:** Applies the changes made to the settings.
 - If changes were made to 2, 3 or 4, the new settings will take effect after clicking this button.

4. User Registration / Product Serial ID Registration

After purchasing our company's product, it is necessary to register your user information and the product serial ID on the PSOFT website. If you did not yet register your user information or serial ID on the website, please start by registering as described below.

4-1. User Registration

* If you already have a user account, please skip to "4-2 Product Serial ID Registration".

Step 1: Access the [User Registration Page] from the User Page.

https://www.psoft.co.jp/user/en/

Customers who bought packaged proc register their products' serial IDs before products.	ucts must first authorizing the
New customers who do not own a user complete the user registration.	account must
🔻 If you own a user account	
Please log in to the User Page and re	gister your product serial IDs.
🔻 lf you don't own a user account	
If you don't own a user account (log below to access the registration pag	in ID and password), please follow the link e and complete user registration.
	User Registration Page

Step 2: Register your user information by filling the required fields on the User Registration page.

*Classification	Individual ○ Corporation
Corporation name	* Required if you entered "Corporation" in the Classification field.
Name of person in charge	
*Email address	
*Email address (confirmation)	
*Country	United States •
*Postal code	
*Address	
*Phone number	(Example: 000-000-0000)
eceive news emails?	Send me information about updetes and other important notifications by email. Check if you don't want to receive news emails from PSOFT. Don't receive
•Product Serial ID	When purchasing multiple product Geneses: Enter any one product serial ID from those available. After you complete the user registration, plase logn to the series of the terms of terms.

Step 3: Your account information will be sent to the email address entered during the user registration.

4-2. Product Serial ID Registration

Step 1: Use your account information to log in to the User Page.

https://www.psoft.co.jp/user/en/

		PSOFT Website
Log in to the User Page to do the following.	• User lo	og in
Developad the latest versions of your products. Register your products' serial 'Ds for cestaged products'.	7 Please enter	r your login ID and password.
Kegister ysur products (authorization) Order upgrades.	Login ID	
 No se de constanti apporta información. Update your user información. 	Dateword	**rour registared email address.
	T GLORIDA	*Paget your personnel?
		Log in
Globallign +GMO		
for your safety, data transferred on this web site is procected by SSL encryption.		
	For custom	ners who hought packaged products (excluding downloaded products)
	Customers wh register their p products.	o bought packaged products must first roducts: senal IDs before authorizing the
	New customer complete the u	s who do not own a user account must.
	T If you own	s a user account

Step 2: Click on "Register product serial ID" on the User Page.

VIS./ VII. FSOFT, Velcome to the PSOFT User Page. On this page, you can download, authori s well as update your user information.	ze and upgrade products, ask for technical support, submit bug reports
Menu	Description
Download	Download products.
 Register product serial ID 	Register a new packaged product serial ID.
Authorize	 Perform one of the following operations. Authorize Re-apply for an authorization Download product serial IDs for the network license version Authorize in batch for the network license version Return licenses
▶ Ungrade	Request product upgrades

Step 3: Enter the product serial ID and click [Register].

	t serial ID included with the packaged product you purchased.
Enter the produ	t serial ID and click Register.
oduct serial ID	
	Enter Serial ID Here

Step 4: Confirm that the product was added.

5. Adding Licenses to the Server

You will need to add the license to the license server before authorizing your product. You can add licenses by inputting their product serial IDs one at a time, or register multiple licenses at a time with a registration file. * You need to register your user information and product serial IDs before adding licenses to the server.

5-1. Add a License by Entering the Product Serial ID

Step 1: Click [Add] on the licenses tab.

-		•		
Return	Add	Delete	Reset	Authorize

Step 2: Enter the new product's serial ID in the entry field of the dialog box and click [OK].

Register product serial ID	×
Enter the Product serial ID.	
PCNX00W-XXXXXX-XXXXXX-XXXXXX	
OK Cancel	
Register multiple product serial IDs	_
Add product serial IDs from a product serial ID file obtained on the User Page.	
Load file)

Step 3: Confirm that the new license was added to the licenses overview.

								<u> </u>
es Configurat	tion							Ver. 2
Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
Pencil+	3ds Max	PCNX00W-XXXXXXX-XXXXXXX-XXXXXXX		Un-Authorized				
	es Configurat	es Configuration Name Platform Pencil+ 3ds Max	es Configuration Name Platform Product Serial ID Pencil+ 3ds Max PCNX00W-X00000C-X00000C-X00000CX	es Configuration Name Platform Product Serial ID Expiration Date Pencil+ 3ds Max PCNX00W-X000000-X0000000000000000000000000	es Configuration Name Platform Product Serial ID Expiration Date Status Pencil+ 3ds Max PCNX00W-X000000-X00000X Un-Authorized	es Configuration Name Platform Product Serial ID Expiration Date Status Client Computer Pencil+ 3ds Max PCNX00W-X000000-X000000C Un-Authorized	es Configuration Name Platform Product Serial ID Expiration Date Status Client Computer Version Pencil+ 3ds Max PCNX00W-X0000004-X000000X Un-Authorized 0 0	es Configuration Name Platform Product Serial ID Expiration Date Status Client Computer Version Issue Time Pencil+ 3ds Max PCNX00W-X00000C-X00000CX Un-Authorized Image: Client Computer Version Issue Time

5-2. Register Multiple Licenses With a Registration File

Step 1: Login to the User Page and click **[Authorize]**. <u>https://www.psoft.co.jp/user/en/</u>

Ms./Mr. PSOFT.	
Velcome to the PSOFT User Page.	
on this page, you can download, authorize a s well as update your user information.	ind upgrade products, ask for technical support, submit bug reports,
Menu	Description
Download	Download products.
 Register product serial ID 	Register a new packaged product serial ID.
	Perform one of the following operations.
	Authorize
Authorize	Re-apply for an authorization Download product carial Ups for the network license
	version
	Authorize in batch for the network license version Return licenses
▶ Upgrade	Request product upgrades.
Technical support / Bug reports	Ask for technical support or submit a bug report.

Step 2: Click [Download product serial IDs].

For network licenses

Batch Registration / Authorization for PSOFT Network License Manager

- You can register / authorize multiple network licenses at a time.
- Please consult the PSOFT Network License Manager manual for the detailed procedure.
- Requires version 2.XX or higher of the PSOFT Network License Manager.

Options	Details
Download product serial IDs	Download a file containing a list of serial IDs for your network license products. You can import this file in the PSOFT Network License Manager to register multiple licenses in one operation.
 Batch authorization 	Use a file exported by the PSOFT Network License Manager to download an authorization file. You can import the authorization file in the PSOFT Network License Manager to authorize multiple products in one operation.

Step 3: Check in the boxes next to the products you wish to add to the license server and click **[Download]**.

u can	download a file to registe	er multip	le licenses in the PSOFT Network License Ma	nager.	
Che Lice	ck the boxes next to the nses that are not yet aut	licenses y horized v	you wish to register and click the Download will need to be authorized separately.	button.	
	Product	\$	Serial ID	÷	6 selected
	anti-aliasing for AE	NW	ANN100W-XXXXXXX-XXXXXX-XXXXXX	4	2016-03-10
	CelFX	NW	CFN100W-XXXXXX-XXXXXXX-XXXXXXXX	1	2016-03-10
	CelMX	NW	CMN100W-XXXXXXX-XXXXXXXX	1	2016-03-10
	ComicStyle	NW	CSN100W-XXXXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXX	4	2016-03-10
•	Liquid+	NW	LQN100W-XXXXXXX-XXXXX-XXXXX	4	2016-03-10
•	Pencil+ 3	NW	PCN300W-XXXXXX-XXXXXX-XXXXXX	4	2016-03-10
			✓ Authorized product NW Network lice	nse SA	Stand alone licens

Step 4: Click **[Add]** on the licenses tab.

		•		
Return	Add	Delete	Reset	Authorize

Step 5: Click [Load file].

Register product serial ID	
Enter the Product serial ID.	
PCNX00W-XXXXXXX-XXXXXXX-XXXXXXX	
OK Cancel	
Register multiple product serial IDs	
Add product serial IDs from a product serial ID file obtained on the User Page.	
Load file	

Step 6: Select the file downloaded in Step 3 and click [Open].

→ Y ↑ 🔸 > This PC	> Downloads	ٽ ~	Search Downloads	۶
ganize 👻 New folder			EEE	- 💷 🤇
Desktop	^ Name	Date modified	Туре	Size
Documents	authorized.pjdat	3/17/2017 10:47 AM	PJDAT File	1 KE
🕹 Downloads				
👌 Music				
E Pictures				
Videos				
Windows (C:)	~			
File name:	activation.pjdat	~	*.pjdat;*.pdat	

Step 7: Confirm that the new licenses were added to the licenses overview.

				PSOFT Network	k License Mana	iger (administ	rator)			0
Lice	ense	s Configurat	ion							Ver.
		Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
		a 11		50 M0000 M0000 M00000 M00000		Lin Authorized			1	

[Important]

The newly added licenses are not yet authorized. * Status is [Un-Authorized]. **You must do the authorization procedure to activate the licenses.**

[Deleting a license]

If you make a mistake when registering the product's serial ID, you can delete the license by following the steps below.

Step 1: Select the license you wish to delete. Step 2: Click [Delete].

6. Authorizing Licenses

Licenses can be authorized with online or offline authentication as described below.

* You need to add a license to the server before it can be authorized.

6-1. Online Authentication

Step 1: Select the licenses you wish to authorize (you can select multiple licenses) and click [Authorize].

		Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Cod
1	Pencil+	3ds Max	PCNX00W-XXXXXXXXXXXXXXXXXXXXXXXX		Un-Authorized				
0	-								
			(Return	Add	Delete		Reset	Authorize
						Contraction of the second seco			

Step 2: Enter your login ID and password in the tab [Authorize online] and click [OK].
 * A confirmation dialog is shown. If there is no problem, click [OK].

		Author	ize		(*
Authorize or	line Authorize offline				
Authoriz Please fil	e online. I in your User Page accoun	t.			
	Login ID				
	Password			View	
	ОК		Cance	21	

Step 3: Check the status of the license. If it became [Available], the authorization is complete.

				PSOFT Network	k License Mana	iger (administ	rator)			0	• 💌
ſ	cense	Configura	ation							Ver.	.2.XX
		Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code	
	1	Pencil+	3ds Max	PCNX00W-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		Available					

6-2. Offline Authentication / Authorization by Entering the License Key

Step 1: Select one license to be authorized and click [Authorize].

		Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Cod
1	Pencil+	3ds Max	PCNX00W-X00X00X-XXXXXXX		Un-Authorized				
10									
40					<u></u>	1	- 395		

Step 2: Find the **Product Serial ID** and **Machine Code** in the tab **Authorize offline**.

	Authorize	
uthorize online Authorize	offline	
Register a single licer	nse key	
Please enter the license key ob	tained by performing the autho	rization on the User Page.
	2011/02/11/02/02/02/02/02/02/02/02/02/02/02/02/02/	a. 1999.999
Product Serial ID:	PCNX00W-XXXXXX-XXXX	*****
Machine Code:	PCNX00W-XXXXXXX-XXXX	XX-XXXXXXX
License Key:		
C		
	ОК	Cancel
Create an authorizatio	on request file	
Create an authorization	on request file	
Create an authorizatic Create the authorization req for a batch authorization on	on request file uest file required the User Page.	
Create an authorizatic Create the authorization req for a batch authorization on	on request file uest file required the User Page.	
Create an authorizatio Create the authorization req for a batch authorization on	on request file uest file required the User Page.	Create file
Create an authorizatio Create the authorization req for a batch authorization on	on request file uest file required the User Page.	Create file
Create an authorizatio Create the authorization req for a batch authorization on	on request file uest file required the User Page.	Create file
Create an authorizatio Create the authorization req for a batch authorization on Load authorization fil	on request file uest file required the User Page. e	Create file
Create an authorization req for a batch authorization on Load authorization fil Load an authorization file of	on request file uest file required the User Page. e otained from the User	Create file
Create an authorizatio Create the authorization req for a batch authorization on Load authorization fil Load an authorization file of Page.	on request file uest file required the User Page. e stained from the User	Create file
Create an authorizatic Create the authorization req for a batch authorization on Load authorization fil Load an authorization fil Load an authorization fil Page.	on request file uest file required the User Page. e otained from the User uthorization data and	Create file

Step 3: Log in to the User Page and click [Authorize].

https://www.psoft.co.jp/user/en/

/is./Mr. PSOFT,	
/elcome to the PSOFT User Page.	
n this page, you can download, authorize a	ind upgrade products, ask for technical support, submit bug repo
s well as update your user information.	
Menu	Description
Download	Download products.
 Register product serial ID 	Register a new packaged product serial ID.
	Porform one of the following energians
	Perform one of the following operations.
	Authorize
Authorize	Re-apply for an authorization
	 Download product serial IDs for the network license version
	Authorize in batch for the network license version
	Return licenses
Upgrade	Request product upgrades.
Technical support / Bug reports	Ask for technical support or submit a bug report.
- Maralaka saran tafa	Lindate your registered information

Step 4: Click **[Authorize]** next to the Product Serial ID matching the one obtained in Step 2.

					1 license(s)
Product	\$	Serial ID	\$	Registered on v	Action \$
Pencil+ 3	NW	PCN300W-XXXXXX-XXXXXX-XXXXXX		2016-03-10	Authorize
		✓ Authorized product NV	V Net	work license SA	Stand alone license

Step 5: Enter the Machine Code from Step 2 and click [Issue License key].

Issue your Pencil+ 3 Ne Please install the softw	/ork License Version 3.XX License key. ε on your computer and get your machine code.	
*Numbers are display	in red.	
Enter your product's	iachine code.	
Product serial ID		
PCN <mark>300</mark> W-XXXXXX-XXX	X-XXXXXX	
Machine code		
	Enter Machine Code Hare	

Step 6: Copy the displayed License Key.

	,
Your license key is as follows.	*Numbers are displayed in red.
User Serial ID	XXXX-XXXX-XXXX-XXXX
Product	Pencil+ 4 Network License
Product Serial ID	PCNX00W-XXXXX-XXXXX-XXXXX
Machine Code	PCNXXXXXXXXXXXXXXXXXXX
License Kev	XXXXXXX-XXXXXX-XXXXXXX-XXXXXXX

Step 7: Enter the License Key copied in Step 6 and click [OK].

	Authorize		×
Authorize online Authorize off	line		
Register a single license	kev		
Please enter the license key obtain	ed by performing the aut	horization on the User Page.	
Product Serial ID:	PCNX00W-XXXXXXXXXXX	000-x000xx	
Machine Code:	PCNX00W-XXXXXXXXXXX	0000-0000000	
License Key:			
	ок	Cancel	
Create an authorization r Create the authorization request for a batch authorization on the	equest file file required User Page.	Create file	
Load authorization file Load an authorization file obtair Page.	ed from the User		
This will apply the product author complete the activation.	orization data and	Load file	

Step 8: Check the status of the license. If it became [Available], the authorization is complete.

				PSOFT Network	c License Mana	iger (administ	rator)			0	• 💌
/u	icense	s Configuratio	on							Ver.	2.XX
		Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code	
	1	Pencil+	3ds Max	PCNX00W-XXXXXX-XXXXXX-XXXXXX		Available					

6-3. Offline Authentication / Batch Authorization of Multiple Licenses

Step 1: Select the licenses you wish to authorize (you can select multiple licenses) and click **[Authorize]**.

	ame	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
1 Pe	encil+	3ds Max	PCNX00W-3000000-3000000-XXXXXXX		Un-Authorized				
			6	Return	Add	Delete		Reset	Authorize

Step 2: In the tab Authorize offline, click [Create file].

	Authorize	(
uthorize online 🗸 Authorize	e offline	
Pogistor a single lise		
Register a single licer	ise key	
Please enter the license key ob	stained by performing the authorization on t	he User Page.
Product Sarial ID:		
Froduct Senario.		
Machine Code:	PCNX00W-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
License Key:		
	UK Ca	ncel
Create an authorizatio Create the authorization req for a batch authorization on	on request file uest file required the User Page.	Create file

Step 3: Select a location to save the file and click [Save].

Please select files t	to be writt	en.						×
← → * ↑ 🖡	> This F	C > Download	ds		v ē	Search Downloads		P
Organize 👻 Ne	w folder							?
🛄 This PC	^	Name	^	Date modified	Туре	Size		
Desktop				No items match your se	earch.			
Documents								
👆 Downloads								
Music	~							
File name:	psoft_au	thorize_request.	pjdat					~
Save as type:	*.pjdat							~
∧ Hide Folders						Save	Cancel	

Step 4: Log in to the User Page and click [Authorize].

https://www.psoft.co.jp/user/en/

/ls./Mr.PSOFT,	
elcome to the PSOFT User Page.	
n this page, you can download, authorize a	nd upgrade products, ask for technical support, submit bug reports
s well as update your user information.	
Menu	Description
Download	Download products.
 Register product serial ID 	Register a new packaged product serial ID.
	Perform one of the following operations.
	Authorize
Authorize	Re-apply for an authorization
	 Download product serial IDs for the network license version
	Authorize in batch for the network license version Return licenses
Upgrade	Request product upgrades.
 Technical support / Bug reports 	Ask for technical support or submit a bug report.
Lindate user info	Undate your registered information

Step 5: Click [Batch authorization].

Provide Interest Batch addsord addsor

Step 6: Select the file saved in Step 3 and click [Upload].

Batch	Authorization
You can auth	orize all the licenses registered in the PSOFT Network License Manager in one go.
• Please up	load the file (*.pdat) exported by the PSOFT Network License Manager.
Choose File	No file chosen
Upload	

Step 7: Check in the boxes next to the products you wish to authorize and click [Authorize]. * The license file will start downloading in the next screen.



	Authorize
uthorize online Authorize	e offline
Register a single lice	nse kev
Please enter the license key of	trained by performing the authorization on the Licer Page
riedse enter the license key of	staned by performing the authorization on the oser rage.
Product Serial ID:	PCNX00W-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Machine Code:	PCNX00W-XXXXXX-XXXXXX-XXXXXXX
License Kev:	
	OK Cancel
Create an authorizati	on request file
Create the authorization red	
for a batch authorization or	the User Page.
for a batch authorization or	n the User Page.
for a batch authorization or	the User Page.
for a batch authorization or	Create file
for a batch authorization or Load authorization fi	Ie
for a batch authorization or Load authorization fi Load an authorization file o	Ie btained from the User
for a batch authorization or Load authorization fi Load an authorization file o Page.	Ie btained from the User

Step 9: Select the file downloaded in Step 7 and click [Open].

	> Downloads	v ⊙	Search Downloads	
rganize 👻 New folder			85	- 🔳 (
This PC	^ Name	Date modified	Туре	Size
 Desktop Documents Downloads 	📋 authorized.pjdat	3/17/2017 10:47 AM	PJDAT File	1 K
Music				
Music Pictures Videos 	•			

Step 10: Check the status of the license. If it became [Available], the authorization is complete.

				PSOFT Network	< License Mana	ger (administ	rator)			0	• 🖲
Lic	ense	s Configurati	on							Ver.	2.XX
		Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code	
	1	Pencil+	3ds Max	PCNX00W-XXXXXX-XXXXXX-XXXXXX		Available					

7. Releasing / Resetting a License

Licenses on the license server that are stuck in the Reserved state due to troubles on the client can be released / reset by following the steps below.

7-1. Releasing a License

Step 1: Execute the license release procedure on the client. (Since the procedure depends on the type of the client, please refer to the client's manual.)

Step 2: If the product is a plug-in, try restarting the host application and executing Step 1 again. **Step 3:** Try restarting the client computer where the trouble occurred and executing Step 1 again.

7-2. Resetting a License

If the license is still in the Reserved state after executing procedure "**7-1. Releasing a License**", it becomes necessary to reset the license.

Open the License tab and follow the steps below to reset the license.

Step 1: Select the license you wish to reset and click [Reset].

|--|--|--|--|--|

Step 2: Verify the contents of the confirmation message and press **[OK]** to confirm the operation.



Step 3: Confirm that the status of the license changed from [Reserved] to [Available].

Licens	es	tion							Ver.
	Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
1	Pencil+	3ds Max	PCNX00W-XXXXXX-XXXXXX-XXXXXX		Available				

8. Returning a License

Returning licenses makes it possible to move those licenses. This is useful when you wish to change the license server or wish to transfer some licenses to a different PC. Licenses can be returned online or offline.

8-1. Returning Online

Step 1: Select the licenses you wish to return (you can select multiple licenses) and click [Return].

	rvame	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Co
1	Pencil+	3ds Max	PCNX00W-XXXXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXX		Available				
10									
10)
10)
10									
16				Return	Add	Delete		Reset	Authorize

Step 2: Enter your login ID and password in the tab Return online and click [OK]. * A confirmation dialog is shown. If there is no problem, click [OK].

Return license	×
Return licenses online to the User Page. It will become possible to authorize from other computers.	
Login ID	
Password 🗍 View	
OK Cancel	

Step 3: Confirm that the status of the licenses changed to **[Un-Authorized]**.

			PSOFT Network	k License Mana	iger (administ	rator)			0
cense	Configur	ation							Ver
	Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
	Densella		BC 100011 1000001 1000007 1000007		Lin Authorized			2	

8-2. Returning Offline

Step 1: Select the licenses you wish to return (you can select multiple licenses) and click [Return].

		PSOFT Network	k License Mana	iger (administ	trator)			0
Configure	tion							Ver
s (Conligura								ver.
Name	Platform	Product Serial ID	Expiration Date	Status	Client Computer	Version	Issue Time	Client Machine-Code
Pencil+	3ds Max	PCNX00W-XXXXXXXXXXXXXXXXXXXXXXXXX		Available				
		(Return	Add	Delete		Reset	Authorize
				Server status				
	: Configura Name Pencil+	Configuration Name Platform Pencil+ 3ds Max	PSOFT Network	PSOFT Network License Mana	PSOFT Network License Manager (administ Configuration Name Platform Product Serial ID Expiration Date Status Pencil+ 3ds Max PCINX00W-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	PSOFT Network License Manager (administrator)	PSOFT Network License Manager (administrator)	PSOFT Network License Manager (administrator)

Step 2: Click [Create file] in the tab Return offline.

* A confirmation dialog is shown. If there is no problem, click [OK].

×

Step 3: Select a location to save the file and click [Save].

Please select files	to be writt	ten.						×
← → • ↑ 🗸	> This F	C > Downloads	i		ע טֿ Sea	rch Downloads		P
Organize 🔻 Ne	w folder							?
💻 This PC	^	Name	^	Date modified	Туре	Size		
Desktop				No items match your	search.			
Documents	- 11							
👆 Downloads								
Music	~							
File name:	psoft_ret	urn_request.pjdat	1					~
Save as type:	*.pjdat							~
∧ Hide Folders						Save	Cancel	

Step 4: Log in to the User Page and click [Authorize].

https://www.psoft.co.jp/user/en/

15// 11/1 0 01 1 /	
elcome to the PSOFT User Page.	
n this page, you can download, authorize a	nd upgrade products, ask for technical support, submit bug rep
s well as update your user information.	
Menu	Description
Download	Download products.
 Register product serial ID 	Register a new packaged product serial ID.
	Perform one of the following operations.
	Authorize
Authorize	Re-apply for an authorization
	 Download product serial IDs for the network license version
	Authorize in batch for the network license version Return licenses
Upgrade	Request product upgrades.
Technical support / Bug reports	Ask for technical support or submit a bug report.
Indate user info	Update your registered information.

Step 5: Click [Return licenses].

Products not included in the list above do not support returning licenses. Please request a re-authorization instead.

Details
Upload a return request file to return licenses.

Step 6: Select the file saved in Step 3 and click [Upload].

Jser / Top	Return Licenses
Download	8 2 128 (C. 1996) 11 (C. 1928) 20 (8 1930) 2 1 - C. 19 (C. 1930)
Register serial ID	Upload license return request files to return licenses to our servers. After a license is returned, its matching product serial ID becomes available for authorization on another computer.
Authorize	
Jpgrade	 Upload the return request file (*.pjdat) that was exported.
Fechnical support / Bug eport	Choose File No file chosen
Jodate user info	

Step 7: Confirm that the status of the licenses has been changed.

9. Troubleshooting

Following is a list of frequently asked questions and answers to these questions. We recommend reading these before contacting us when you run into problems.

Q: I cannot connect to the license server from the client PC.

A: The required port might be blocked by your firewall. If that is the case, please check your Windows Firewall settings and make the port usable.

Clients will also be unable to connect if the service is stopped. Confirm that the service is in the Started state by opening the License Manager's Configuration window.

Q: The license server broke down. How can I restore the licenses?

A: If you can transfer the network adapter used when you authorized the licenses, transfer that network adapter to the new server computer, enter the same license keys you used before and you will be able to use the licenses again.

If this is not possible, please contact your distributor or PSOFT Support.

Q: I can't register my product's serial number.

A: Registration may fail when using an old version of the license manager (for example, when trying to register a new network license product that is not supported by an older version of the license manager). In that case, please download the latest version of the license manager from the PSOFT User Page and update the software according to the instructions in "2. Installation, Starting and Stopping the Server".

If you are using the latest version of the License Manager, please check that there is no error in the serial number entered. If the registration still fails, please contact your distributor or PSOFT Support.

Q: The client computer suddenly becomes unable to acquire licenses.

A: If the License Manager is running, try stopping it momentarily and restarting it. Then try acquiring a license again.

Make sure to use the ON /OFF button of the License Manager's Configuration window to start and stop the License Manager. The License Manager runs as an OS service. You can't stop and restart the License Manager simply by closing and re-opening the Configuration Window.

Caution

The acquisition of licenses may fail if the load on the license server is too heavy. Make sure to use the server computer in a stable condition.

10. Contact Information

Please refer below for the contact method matching your situation.

Product Information

You can find detailed information about our products on our website.

P SOFTHOUSE Website

http://www.psoft.co.jp/en/

Products and Purchasing

You can contact us about products and purchases using the following contact form.

Contact Form: <u>http://www.psoft.co.jp/en/contact/</u>

Technical Support and Bug Reports

You can contact us about technical support / bug reports using the dedicated form on the User Page.

User Page: https://www.psoft.co.jp/user/en/